



### Allowing Remote Assistance on the Accent

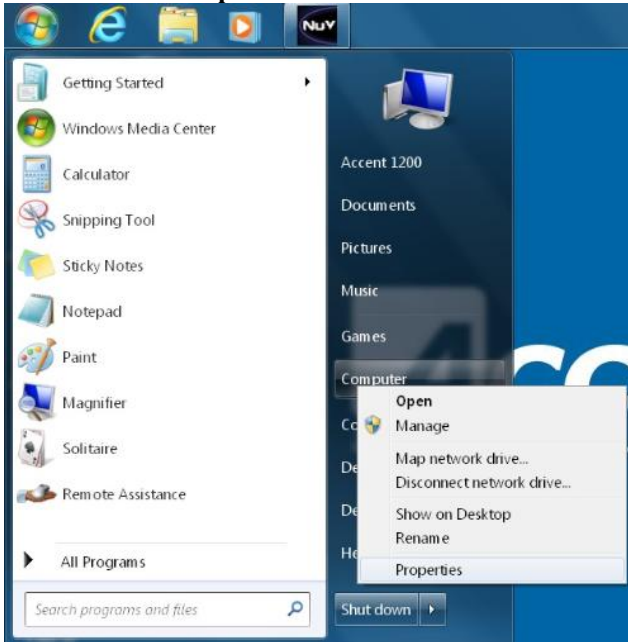
The Accent uses Microsoft Easy Connect to allow for Remote Assistance. In order to do this you will require access to email either on the Accent or a PC/laptop, and possibly a mouse and keyboard for easier access in Windows.

### Minimise the NuVoice Application

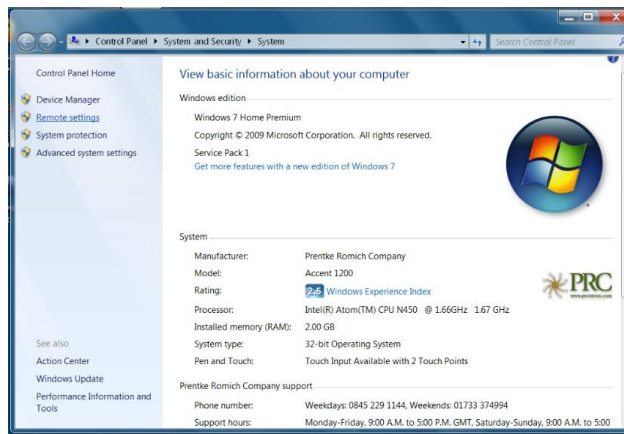
1. Press the Home then Tools
2. Select the **Hide/Show NuVoice** from the on-screen user keys

### In Windows

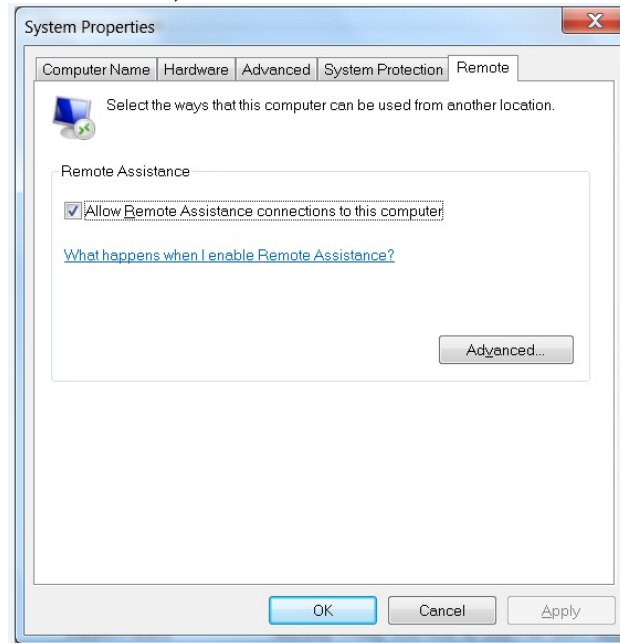
1. Go To Start
2. Right click on **Computer**
3. Select **Properties**



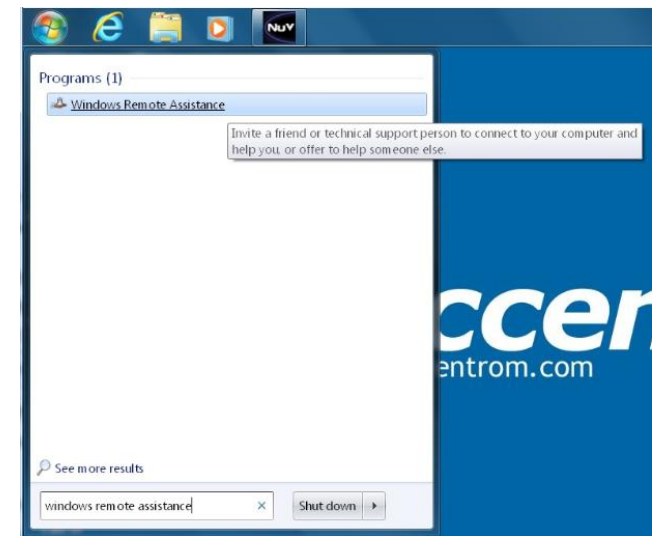
4. Click on **Remote settings**



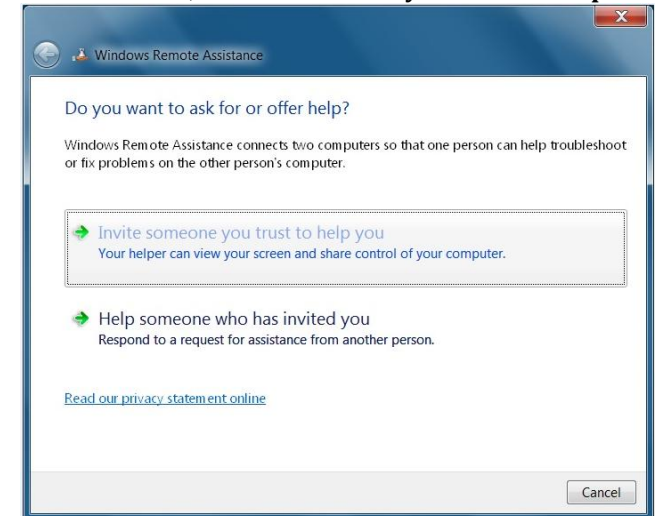
5. Ensure that the box, '**Allow Remote Assistance Connections to the Computer**' is ticked, then click **OK**.



6. Go to Start again
7. In the Search Box, type "**Windows Remote Assistance**"
8. Click on **Windows Remote Assistance**



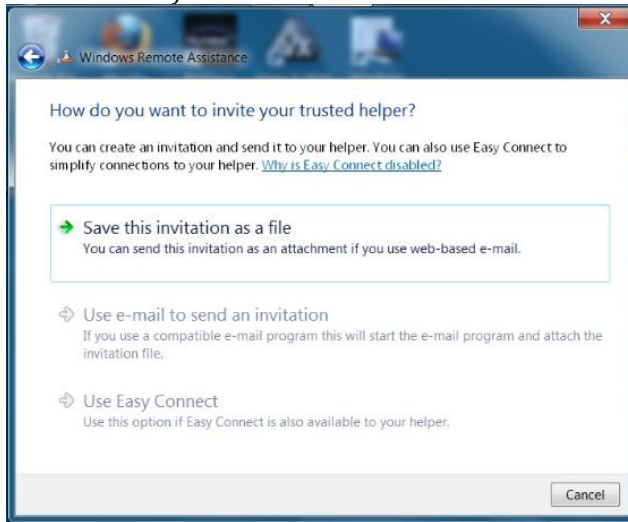
9. Select, "**Invite someone you trust to help**"





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10. Select, “Save this invitation as a file (to email)”.

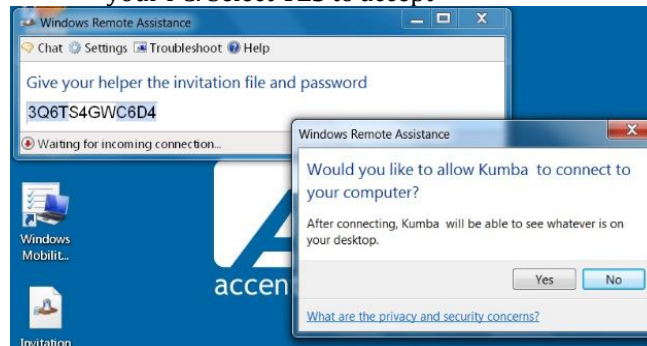


11. The screen will display the Remote Assistance Window informing you that it is awaiting for an incoming connection. **\*\*Do not close this Window, wait for your ‘Helper’ to access your Accent!\*\***

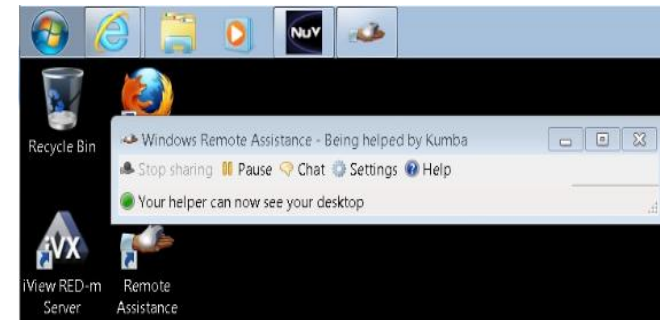


12. Using your personal email, email the invite and Password to your ‘Helper’. **\*You may access your email from the Accent or another PC.\***

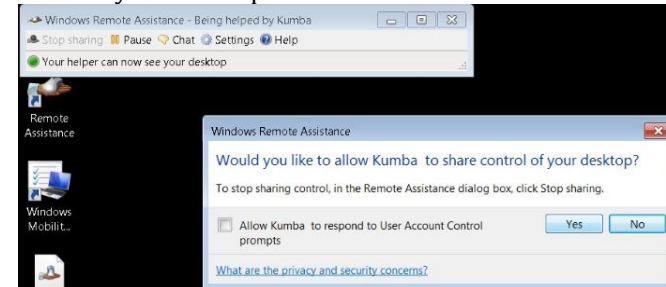
13. Once the email is received and the invitation link ‘clicked-on’, your device should inform you that your ‘Helper’ would like access to your PC. Select **YES** to accept



14. Your device will inform you that your “Helper” is able to see your desktop.



15. Your ‘Helper’ will request to, “Share control of your desktop.” Select **Yes**.



16. You are able to terminate Remote Assistance at anytime during the session by selecting, **Stop Sharing**.

## Liberator contacts

### Regional Consultants

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(Option 2)