



Tips for “Teaching your Remote Commands to your Accent 800 Communication Aid.”

With it’s built-in infrared (IR), your communication aid can learn infrared signals for any device you own that has a **Remote Control**. This includes a **TV, CD player, DVD player, Toys etc.** You teach the remote control signals to the **Accent 800** and then store the commands for the signals onto a Page, Activity or Icon Sequence.

You will have to teach your communication aid the **Remote Control Signals** for any appliances you want it to control.

There are a number of **Remote Control** activities already set up in your device. These activities may be selected from the **Remotes** activity in your activity row.



General Tips

Each time you teach your device a signal, **Test it**. You will know immediately whether your device learned it or not. Below are some general tips:

- Always put new batteries in the **Remote Control**.
- When you teach commands, try holding the **Remote Control** at different distances from the right side of the case, e.g., 2” , then 4” and then 6” away.

- Try holding down the key on the remote control that you want your device to learn until the **IR Setup Menu** pops up on the **Accent 800** display. Release the remote button and test the signal.
- If the **Accent 800** continues to have trouble learning a particular signal, try teaching it a different command such as **Volume up** rather than **On/Off**.

If you are using infrared and experience any of the problems below:

- Erratic operation, such as the headpointer jumping
- **TV** or **DVD** responds incorrectly
- Jamming, with no operation at all, even with repeated attempts.

These may be caused by fluorescent light fixtures and lights, including the screw-in base fluorescent light bulbs. These may emit infrared emissions that can interfere with **Liberator** devices as well as remote controls for general use, such as those for

TVs. Possible solutions include:


- Moving the device away from the light source.
- Shading the **IR** receiver area in the Liberator device to avoid direct exposure to the interfering light source.
- Rearranging the environment to eliminate direct exposure to the interfering light source. Close the curtains or pull the blinds if there is a lot of bright light coming into the room.
- Eliminating the interfering light source by changing the fixture and light bulbs. The light fixtures and bulbs must operate above 42kHz to avoid interfering with **IR** remote control signals.

If you are having problems getting your device to accept certain signals from a remote whilst other signals work perfectly:

- It could be that some of the remote control commands are not IR but are Radio Frequency (RF) commands. A simple test to

ascertain what type of commands your remote is sending is: if you can put the remote control under a pillow and still control the TV – it is RF. The best solution will be to contact the Equipment provider to which the remote belongs for either an IR only remote or to work out a way to make the remote signals IR. This will hopefully correct the problem!


Important Note: When you have completed teaching remote signals to your device save the **Device’s Memory straight** away:

1. Press the **TOOLS** key  twice (F9 in PASS)
2. Select **TRANSFER MEMORY MENU**
3. Select **SAVE ENTIRE DEVICE CONTENTS**.
4. Give the back up a name. For e.g. NAMEDMMYY
5. Select **OK** and wait for memory transfer to take place.

Remember you must always do Save Entire Device Contents and NOT, One User Area!! Saving a Single User Area will not save your Remote Control Signals!

Saving a Remote Control Device

In some instances you may wish to save all the ‘learned’ IR signals for a remote onto your removable drive. To do this:

1. Press the **TOOLS** key  twice (F9 in PASS)
2. Select **TRANSFER MEMORY MENU**
3. Select **SAVE ENTAN IR DEVICE**
4. Select your removable drive E or D
5. Spell a name for the Remote Device
6. Select **OK** and wait for memory transfer to take place.

Liberator Contacts

Regional Consultants

Mark Street: 07747016660

Eleri Davies: 07827324286

Jacqui Malthouse 07825512669

Office

Technical Support: 01733 370470

(Option 2)