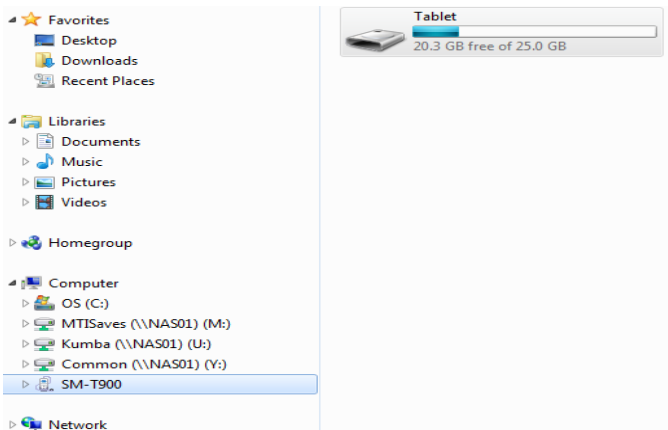


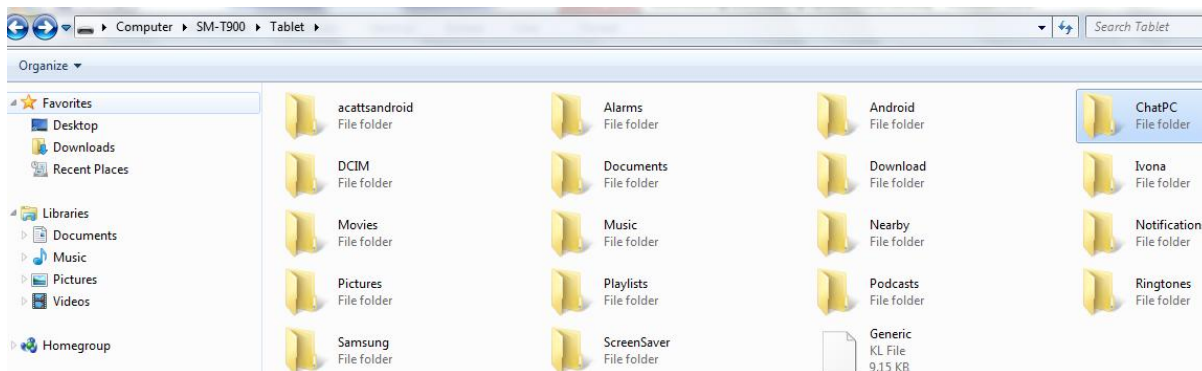
Updating the NOVAchat using the Updater File

(You would typically do this when you have no access to Wi-Fi and can therefore not do the auto-update)

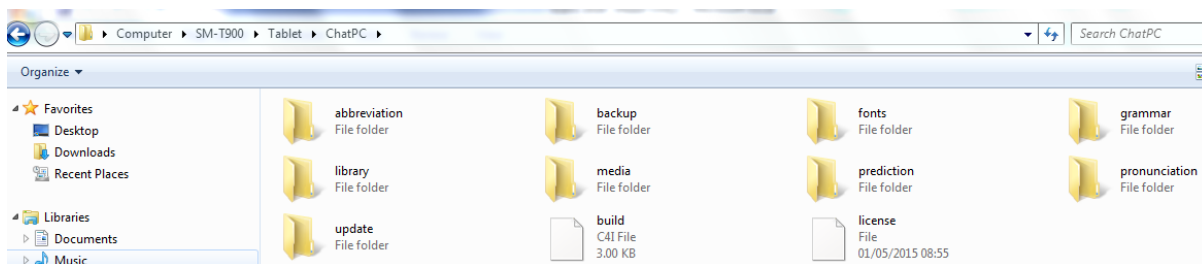
1. Connect your NOVA chat device to a PC. It may take a while to see the device as it may have to initially install the device driver. The device will be visible as shown below:



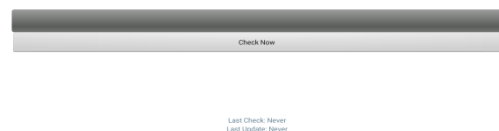
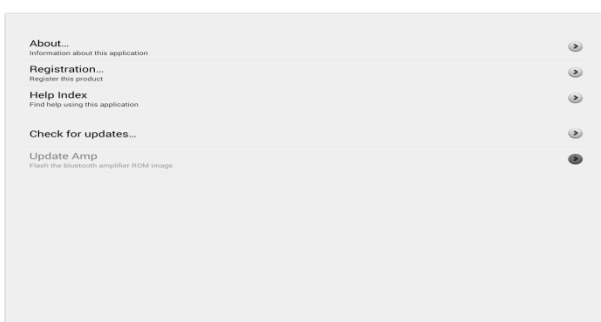
2. Open up the device and Navigate to the CHATPC folder



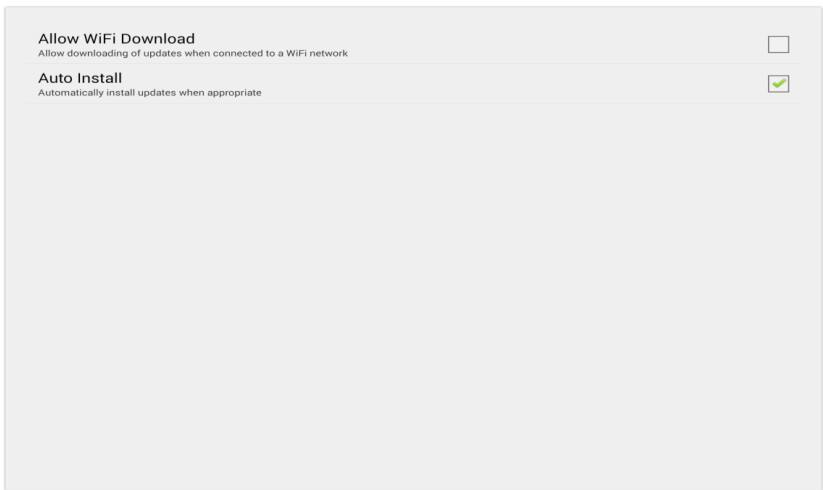
3. Open up the ChatPC folder and paste the Update.c4e file into the Update folder



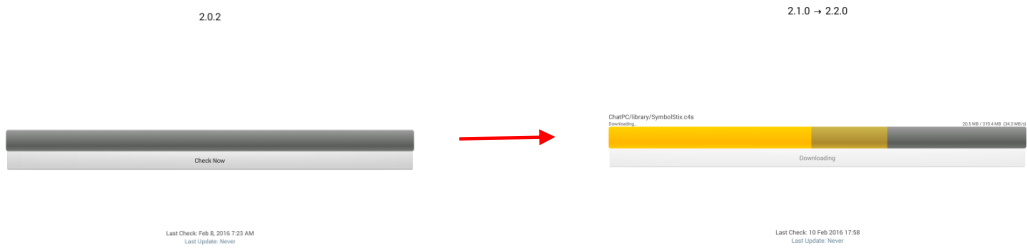
4. Disconnect the device from the PC and restart the device.
5. If the update does not start automatically, press **Menu>>Help** and then select **Check for Updates**



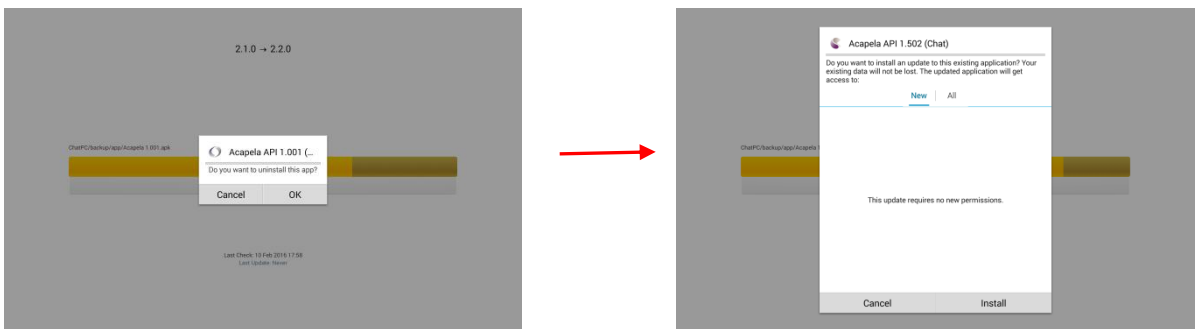
6. Select **Menu** again and then untick **Allow WiFi Download**



7. Press the **BACK** arrow and then **Select Check for Updates**. A screen will show **“Check Now”** along with the current software version, when you last checked for updates, and the date and time of the last update. When the system finds one or more updates to install, a window will give you the option to install the update software or cancel. Select **Install** and the Update will start



8. The number of updates to install can vary. When prompted, follow the on-screen instructions and **accept** or **OK** all options. You may initially be asked to uninstall a previous version of a component as shown below – please select **OK**.



9. When the installation is complete, the screen will show **“The Update Completed Successfully”**.

Reselect Allow Wi-fi for Future Automatic Updates

Note: You must be connected to WiFi to download updates automatically. The “Allow WiFi Download” and “Auto Install” options are selected by default on your device. Leave both options selected. To verify that the options are selected are selected:

1. Choose **Menu** > **Help** > **Check for Updates** > **Menu**.

