

NuVoice Software Update Instructions

Software version 2.07 has been released for NuVoice – this is for the Accent devices and the NuVoice PC Emulation software (PASS). Please allow at least 15 to 30 minutes for the update. **PLEASE BACKUP YOUR DEVICE BEFORE CARRYING OUT THIS UPDATE!! If you are using NuEye, please ensure you save your EYEGAZE profile from within the Access Method Menu to a USB stick! If you have phone contacts please ensure you save these separately from within the Transfer Memory Menu!**

The update may be done via:

1. Internet Update (for this your device needs to be connected to the internet via Wi-Fi)*

I. Turn WINDOWS UPDATES Off

- Go to **TOOLBOX**
- Go to **Maintenance Menu**
- Select **Software Update Menu**
- On the right of the Display, is the **Windows Update Status box**, press the down arrow and change this setting to **NEVER**.
- Press **OK** to exit

PLEASE ENSURE YOU CHANGE THIS SETTING BACK TO YOUR PREFERRED OPTION ONCE YOU HAVE COMPLETED THE UPDATE PROCESS! IT IS GOOD PRACTICE TO DOWNLOAD AND INSTALL WINDOWS UPDATES REGULARLY!

- Press **Power Management** (in the first column)
- Press **Restart** and press **YES** to the message asking whether you are sure.

II. Perform the NUVOICE Software Update

- Go to **Toolbox**
- Go to **Maintenance Menu**
- Select **Software Update Menu**
- Select **Internet Update**
- Say **YES** to the Message about Software Updates Taking a long time and **YES** to the message that a download is available and that this could take a long time. You will be informed that the download is being updated
- Say **YES** to the message asking to Install the download and **YES** to the WINDOWS message stating that the NuVoice update Tool wants to make changes to your device
- When the update is complete, go to **Maintenance Menu**, go to **Power Management** and select **Restart Windows**.

YOUR PC EMULATION SOFTWARE (PASS) MAY BE UPDATED USING THE ABOVE STEPS AS LONG AS THE PC BEING USED IS CONNECTED TO THE INTERNET. THERE IS NO NEED TO TURN WINDOWS UPDATES OFF ON YOUR PC.

2. USB Update (you will need to download the 1.9GB Updater file to a USB stick from

http://www.liberatorsupport.com/Pages/usb-software_updates.htm - the download could take up to 30minutes or more depending on your download speed). **DO NOT RENAME THE FILE AS THIS WILL CORRUPT THE DOWNLOAD!!**

- Insert your USB stick containing the downloaded file into the
- Go to **Toolbox**
- Go to **Maintenance Menu**
- Select **Software Update menu**
- Select **USB Update**
- Say YES to all the prompted messages.
- When the update is complete, go to **Maintenance Menu**, go to **Power Management** and select **Restart Windows**.

Should you wish to confirm that your device has updated, please go to Maintenance Menu and check the System Information and this should read:



PLEASE NOTE IF YOUR DEVICE HAS BEEN IN FOR REPAIR WITHIN THE LAST WEEK, IT WILL HAVE BEEN UPDATED TO 2.07.